

Acceptable Use Policy

Document 04 of 10 - MaintlyQR Legal Package V1.0

Effective: July 2, 2026

The standards of conduct expected of all MaintlyQR users.

1. Purpose

This Acceptable Use Policy ("AUP") defines the standards of conduct expected of all users of the MaintlyQR Platform. It supplements the Terms of Service (Document 1). By using MaintlyQR, you agree to comply with this AUP.

2. Permitted Use

You may use MaintlyQR to:

- Register physical assets and link them to QR codes
- Record honest, accurate maintenance and service history
- View, share, and download your asset's Maintenance Ledger
- Generate and distribute PDF Service Reports
- Apply for Verified Mechanic status
- Access the Platform via its web interface or an authorised API

3. Prohibited Content

You must not upload, post, or submit content that:

- Is false, fabricated, misleading, or fraudulent
- Infringes any third party's intellectual property rights
- Defames, harasses, or threatens any person
- Contains personal information about third parties without their consent
- Contains malware, viruses, or other harmful code
- Violates any applicable law or regulation

4. Prohibited Actions

You must not:

- Register an asset you do not own or are not authorised to manage
- Submit maintenance records for work that did not occur
- Impersonate any mechanic, inspector, technician, business, or individual
- Create multiple accounts to circumvent restrictions or bans
- Share your login credentials with any third party

- Attempt to access, modify, or delete data belonging to other users
- Reverse-engineer, decompile, or disassemble any part of the Platform
- Use automated bots, scrapers, or crawlers without authorisation
- Interfere with, overload, or disrupt the Platform's infrastructure
- Bypass any security measure, access control, or rate limit
- Resell, sublicense, or commercially exploit QR codes outside authorised use

5. Asset Registration Standards

You warrant that any asset you register is one you own or are expressly authorised to manage.

Registering an asset without the owner's consent may constitute fraud under applicable law.

MaintlyQR reserves the right to remove any asset registration made without proper authority, pending resolution of any ownership dispute.

6. Data Integrity

The value of MaintlyQR depends entirely on the integrity of its data. You agree not to:

- Inflate or fabricate mileage, engine hours, or service intervals
- Record service dates that did not occur
- Claim work was performed by a qualified professional when it was not
- Alter or delete records to conceal known defects or failures

Fraudulent records damage asset owners, prospective buyers, insurers, and the broader MaintlyQR ecosystem.

7. Reporting Violations

If you observe a user submitting fraudulent records, impersonating a professional, or registering assets they do not own, report it to support@maintlyqr.com.

Include: the QR code or asset ID, the nature of the violation, and any supporting evidence. All credible reports will be investigated.

8. Enforcement

MaintlyQR may, in response to AUP violations:

- Issue a written warning
- Temporarily suspend access to specific features
- Permanently terminate the account
- Remove offending content or records
- Refer the matter to relevant authorities

Actions will be proportionate to the severity and frequency of the violation.

9. Changes to This Policy

We may update this AUP at any time. Material changes will be communicated to registered users. Continued use constitutes acceptance.

10. Contact

AUP violations and questions: support@mainlyqr.com