

Verified Mechanic Policy

Document 07 of 10 - MaintlyQR Legal Package v1.1

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What Verified status means on MaintlyQR, how to obtain it, and what it requires.

1. What Is Verified Status?

MaintlyQR's Verified Mechanic program recognises registered users who have demonstrated professional credentials in mechanical, technical, or maintenance fields.

When a Verified Mechanic adds a record to an asset's Maintenance Ledger, that record is displayed with a "Verified" badge — visible to anyone who scans the QR code. This signals to asset owners and prospective buyers that the record was logged by a professional whose identity and credentials have been reviewed by MaintlyQR.

Verified means two things and two things only: (1) identity confirmed; (2) professional documentation reviewed by MaintlyQR. Nothing else.

2. What Verified Status Does NOT Mean

Verified status is explicitly NOT:

- An endorsement of the quality of work performed
- A guarantee that the mechanic performs good or acceptable work
- Evidence that the mechanic is currently licensed, insured, or in good standing
- A professional certification, trade qualification, or regulatory approval
- A roadworthiness, airworthiness, or safety assessment
- A warranty of any kind regarding the accuracy of submitted records
- A guarantee that any maintenance listed actually occurred

MaintlyQR does not certify that any maintenance activity recorded by a Verified Mechanic actually took place.

Verified status is an identity indicator only. The responsibility for the truthfulness of every record rests entirely with the user who submitted it.

3. Eligibility

To be eligible for Verified status, you must:

- Hold a registered MaintlyQR account in good standing
- Be a professional mechanic, technician, engineer, fleet manager, or equivalent
- Provide verifiable evidence of professional credentials (trade certificate, business registration, professional association membership, or equivalent)
- Agree to the Verified Mechanic Code of Conduct (Section 5 below)

4. Application Process

To apply for Verified status:

- Email support@maintlyqr.com with the subject line: Verified Mechanic Application
- Provide: your full name, account email, professional role, and country of operation
- Attach documentary evidence of your credentials

MaintlyQR will review your application within 14 business days. We reserve the right to accept or decline any application at our sole discretion.

5. Verified Mechanic Code of Conduct

By obtaining Verified status, you agree to:

- Submit only truthful, accurate maintenance records for work you performed or directly supervised
- Never fabricate, exaggerate, or manipulate service records
- Notify MaintlyQR if your professional credentials lapse, expire, or are revoked
- Not misrepresent the scope or nature of work performed
- Not use Verified status to defame competitors or mislead asset owners

6. Display of Verified Badge

Verified Mechanics may display the MaintlyQR Verified badge only in the context of their MaintlyQR profile and service records. You may not:

- Claim Verified status in external advertising in a way that implies third-party certification or professional endorsement
- Transfer or share Verified status with other users or accounts
- Imply that Verified status constitutes a guarantee, warranty, or professional qualification

7. Suspension and Revocation

MaintlyQR may suspend or revoke Verified status at any time if:

- Professional credentials have lapsed, been revoked, or were falsified at application
- The user submits fraudulent or misleading service records
- The user violates the Code of Conduct or the Acceptable Use Policy
- A credible complaint is received and substantiated by our investigation

Revocation of Verified status does not affect your standard MaintlyQR account.

8. Future Verification Tiers

MaintlyQR may in the future introduce tiered Verified levels — such as Verified Business, OEM-Certified, or Fleet Inspector. Additional requirements and benefits for each tier will be published in an updated version of this policy.

9. Contact

Verified Mechanic applications and enquiries: support@mainlyqr.com