

Asset Ownership Policy

Document 08 of 10 · MaintlyQR Legal Package v1.0

Effective: July 2, 2026

Who may register assets, how ownership is transferred, and how disputes are resolved.

1. The Principle of Authorised Registration

MaintlyQR is built on trust and data integrity. An asset may only be registered on the Platform by its legal owner, or by a person who has been expressly authorised by the owner to manage its maintenance records (e.g. a fleet manager, service company, or authorised dealer).

2. Registration Warranty

By registering an asset on MaintlyQR, you warrant and represent that:

- You are the legal owner of the asset, or hold the owner's express authorisation to register it
- The asset information you provide is accurate to the best of your knowledge
- You have the right to make the asset's maintenance history publicly visible via QR code

Fraudulent registration — including registering assets you do not own — is a serious violation of the Acceptable Use Policy and may constitute fraud or misrepresentation under applicable law.

3. Disputed Asset Registration

If you believe an asset has been registered without your consent, you may file a dispute:

- Email support@maintlyqr.com with the subject line: Asset Ownership Dispute
- Include the QR code identifier or asset profile URL
- Provide proof of ownership (registration certificate, title document, or equivalent)

MaintlyQR will investigate and, if ownership is substantiated, transfer management to the legitimate owner's account or remove the fraudulent registration. We aim to resolve disputes within 10 business days of receiving complete documentation.

4. Transferring an Asset to a New Owner

When you sell or otherwise transfer a physical asset, its QR code and Maintenance Ledger should transfer to the new owner — ensuring the full history follows the physical object.

To initiate a transfer: contact support@maintlyqr.com with the QR code and the new owner's MaintlyQR email. The new owner must confirm acceptance. MaintlyQR will update management rights accordingly.

5. Stolen Assets

If your asset has been stolen, contact us at support@maintlyqr.com immediately.

MaintlyQR can flag an asset's record as 'Reported Stolen' — a public indicator visible to anyone who scans the QR code. This can assist law enforcement and prospective buyers in identifying stolen property. We require a police report number or supporting documentation before adding a stolen flag.

6. Assets Registered by Businesses on Behalf of Clients

Mechanics, dealers, and service businesses registering assets on behalf of clients must have the client's express consent. By registering on a client's behalf, you warrant you have obtained that consent.

MaintlyQR is not liable for disputes arising between a service business and its clients regarding asset registration.

7. Limitation of MaintlyQR's Role

MaintlyQR does not independently verify ownership claims made at registration. We rely on users' warranties of authorisation.

MaintlyQR is not a title registry, government authority, or legal adjudicator. Our dispute resolution process is an operational service; legal ownership disputes must ultimately be resolved through appropriate legal channels.

8. Contact

Asset ownership enquiries, disputes, and transfers: support@maintlyqr.com